

LGSCO Action Plan Tracker

October 2025

Ref	Action	Deadline	Update	Status
001	Issue formal apologies to Mr Y and Ms X	19/09/25	Apology letters issued	COMPLETED
002	Pay £2000 to Mr Y	19/09/25	Payment made	COMPLETED
003	Pay £200 to Ms X	19/09/25	Payment made	COMPLETED
004	Notify LGSCO of meeting date / response	19/09/25	Provided by Corporate Feedback	COMPLETED
005	Ensure report is available at Council Offices	02/10/25	Printed copies will be made available at Alex House within 2 weeks of the report being published	COMPLETED
006	Place 2 public notices in newspapers/websites	16/10/25	Notices will be published in Haringey Independent by 16 th October	COMPLETED
007	Schedule/hold Council or Cabinet consideration	19/11/25	This is on the forward plan for 11 th November Cabinet	COMPLETED
008	Lessons learned exercise and action plan	19/11/25	All lessons learned and the action plan is being fed into the wider ASC Improvement Plan	IN PROGRESS
009	Safeguarding policy review	20/2/26	A full Safeguarding review of policy, and practice has been commissioned and is expected to be completed by early 2026. Evidence that this has been commissioned will be provided to the LGSCO.	IN PROGRESS
010	Training: safeguarding referrals	19/11/25	Several training sessions took place in April '25 for all front door staff, with clear pathways and processes produced. In addition, the Safeguarding Adults Board is providing a programme of targeted staff training to strengthen safeguarding practice and reinforce learning across the workforce. Workforce development in this area is continuous and ongoing.	IN PROGRESS
011	Training: complaint handling	19/11/25 - ongoing	A workforce development programme of training is being implemented, as per the LGSCO guidance on complaint handling and good administrative practice. This will include but not exclusive to: Principles of Good Administrative Practice & Effective Oversight of Complaint Systems.	IN PROGRESS

012	Backlog progress update	19/11/25	The safeguarding team no longer have a backlog of unread emails and safeguarding concerns are triaged within 48 hours.	COMPLETED
013	Refer report & action plans to Cabinet & Scrutiny	19/11/25	This is on the forward plan for November Cabinet and Scrutiny	IN PROGRESS
014	Provide evidence to LGSCO	19/11/25		